



Quarterly News November 2021

Written Statement of Services

We have recently updated our Written Statement of Services (WSS). All owners have now been reissued a copy of their new WSS. If you have not received this please contact Steffani on 0141 840 5017 to get a copy.

Compulsory Fire and Smoke Alarms

Every home in Scotland must have interlinked fire alarms by February 2022. Interlinked means if one goes off, they all go off, so homeowners are required by law to fit these in all properties they own.

By **February 2022** every home must have: One smoke alarm in the living room or the room you use most. One smoke alarm in every hallway or landing. One heat alarm in the kitchen and all smoke and heat alarms should be mounted on the ceiling and be interlinked.

Also if you have a carbon-fuelled appliance – like a boiler, fire, heater or flue – in any room, you must also have a carbon monoxide detector in that room, but this does not need to be linked to the fire alarms.

What the alarms must have: If you use battery alarms, they must be sealed tamper-proof units and have long-life lithium batteries, which can be up to 10 years. You may be able to fit these types of alarms yourself and they do not need an electrician.

Mains-wired alarms are cheaper but if you use them, they must be fitted by a qualified electrician and must be replaced every 10 years. You may also need to redecorate after fitting them.

If you also need a carbon monoxide alarm and it is battery-operated, it must have a sealed battery for the duration of its lifespan. More information can be found on Scottish Governments Website: <https://www.gov.scot/publications/fire-and-smoke-alarms-in-scottish-homes/>

Owners are asked to ensure they are complying with current legislation and please remember that your home insurance requires you to take all reasonable steps to minimise loss or damage to all insured property including keeping the property in a good condition and state of repair.



Owners Consultation Register

We invite any owners who are interested to join our Consultation Register. This will allow us to contact you to consult on any changes we make to our terms of service.

If you would be interested in joining this register please contact Steffani on 0141 840 5017 or by email steffani.mcdonald@paisleyha.org.uk to advise.

Rats-Renfrewshire Council Update

Renfrewshire Council are no longer attending free of charge to treat rats in common backcourts. They have re-introduced their charge to attend.

If we receive reports of rats in the backcourt we are now instructing our own contractors to attend and treat the infestation. Any common charges for this will appear on your invoices.

Winter Closure

Our Office will close on the afternoon of Friday 24th December 2021 and re-open on Thursday 6th January 2022.

To report an emergency common repair during this time please call our office on 0141 889 7105 and you will be redirected to an out of hours contactor.

In you are part of our block insurance policy and need to contact the insurance company please call them directly on 0131 553 2293.

Other Emergency Numbers: Scottish Energy Network 105 & Scottish Water 0800 0778 778